

*Assessing and Maintaining a*  
**SAFETY CULTURE**

**SAFETY & HEALTH**  
LEARNING **ALLIANCE**



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*Assessing and Maintaining a*  
**SAFETY CULTURE**

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*Featuring Guest Speakers*  
*Dr. Tracy Dillinger,*  
*Earl Carnes, Rizwan Shah,*  
*Diane Sieracki, Jody Hudson,*  
*and Capt. Jody Bridges*

*September 19, 2013*



## Event Logistics

- Facilitator introduction
  - Mike Lipka, Knowledge Management Officer, NASA Safety Center
- To ask a question, click the icon of a figure raising its hand (top of screen) and click the “Raise Hand” option, or use the chat function to the right of the presentation
  - Please “lower your hand” after you are called on to ask your question
  - Questions asked in chat will appear to everyone in attendance
- The presentation will last approximately an hour and a half
- To get a closer look at the slides, select “Full Screen”
- Turn off the speakers on your computer



## Agenda

- Goals of the Safety and Health Learning Alliance
- Guidelines for sharing knowledge
- Panel speakers
- Discussion and key points
- Wrap-up and next event

## Goals of the SHLA: the Four C's

- **COLLABORATE** Create a forum for collaboration
  - Repeatable process with trusted advisors
- **CONCENTRATE** Accelerate learning
  - “Quick hits” on timely, topical, and new approaches
- **CONTEXT** Learn from your peers—what they do and how they do it
  - Knowledge + Experience = Wisdom
- **CONNECT** Establish networking opportunities
  - Extend beyond events for personal and professional development

*Learn more at <https://nsc.nasa.gov/SHLA>*

## Guidelines for Sharing Knowledge

- Do not include Sensitive but Unclassified, Classified, or Secret information
- Maintain scope of government, defense, and professional organizations
- Use the SHLA Web site, hosted by the NASA Safety Center, to
  - Communicate upcoming events
  - Solicit participation for events
  - Store presentations, videos, and event summaries

**Learn more at <https://nsc.nasa.gov/SHLA>**

## Today's Panel



**Earl Carnes**

*Senior Advisor, High Reliability  
U.S. Department of Energy*



**Captain Jody Bridges**

*Director, School of Aviation Safety  
U.S. Naval Safety Center*



**Rizwan Shah**

*Organizational Culture Program Advisor  
U.S. Department of Energy*



**Diane Sieracki**

*Senior Safety Culture Program Manager,  
Office of Enforcement  
U.S. Nuclear Regulatory Commission*



**Dr. Tracy Dillinger**

*Manager, Safety Culture  
NASA Headquarters*



**Jody Hudson**

*Deputy Chief Human Capital Officer  
U.S. Nuclear Regulatory Commission*

## Today's Agenda

- Assessing your safety culture
- Gaining executive support
- Employee engagement
- Training and development
- On the horizon in your organization

## Assessing your safety culture

- How long has your organization been assessing safety culture?
- Do you use a survey? Interviews? Other?
- How do you publish your results?
- How do you define a good safety culture?



## Gaining executive support in developing your safety culture

- How do you help your leadership understand and support the benefits of a strong safety culture?
- What are some ways the leadership in your organization embodies the safety culture?
- Who “walks the walk” and how do they do it?



## Safety culture employee engagement

- How does your organization ensure employee safety culture buy-in and participation?
- What safety recognition programs does your organization use?
- Describe how your organization develops a “just culture”.



## Training and development for safety culture

- What are the key components of your safety training?
- What have been the results of your safety training?  
Is it working for your organization?
- What part of your training program has made the biggest impact on your safety culture?



## Safety culture on the horizon in your organization

- What are some anticipated changes for safety culture in your organization over the next 6-12 months?
- What's on your safety culture "wish list"?



## Key Points from Panelists

- If people were to remember *one* thing about safety culture, it should be \_\_\_\_\_.”

## Wrap Up and Next Event

- Visit the SHLA Web site at [nsc.nasa.gov/SHLA](http://nsc.nasa.gov/SHLA)
  - Video of this presentation, slides, event summary
- Invite colleagues and other organizations to join us for our next event
  - “Governance Structure and Organizational Funding in Safety Organizations”
  - November 21, 2013 at 1 p.m. EDT
  - Join the panel by contacting Mike Lipka at [Michael.J.Lipka@nasa.gov](mailto:Michael.J.Lipka@nasa.gov) or 440.962.3172
- [SHLA Event Survey](#)—we’d like to hear your feedback

***NASA employees will receive credit in SATERN for this event***